



Product Bulletin:

ApplianceWatch for Microsoft System Center Operations Manager (SCOM)

Revision History

July 28, 2008 - Initial version

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

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1. Summary

This product bulletin announces the availability of ApplianceWatch™ for Microsoft® System Center Operations Manager (SCOM) 1.2 for **First Customer Ship**.

ApplianceWatch for SCOM is a management pack for System Center Operations Manager 2007 or Microsoft Operations Manager 2005. Once installed, ApplianceWatch for SCOM receives SNMP traps directly from the NetApp storage or from NetApp Operations Manager. ApplianceWatch for SCOM translates the traps into a format that MOM 2005 or SCOM 2007 can then utilize. It also can assign predefined event-severity levels to the received traps.

2. What's New?

ApplianceWatch 1.2 contains all the features of ApplianceWatch 1.1 for MOM and introduces support for the following:

- Data ONTAP® 7.2.4 and earlier releases
- NetApp Operations Manager (earlier known as DataFabric® Manager) 3.6 and earlier releases
- Microsoft System Center Operations Manager 2007

3. Sales Tools (Sales Guides, Training Presentations, SE Presentations)

N/A

4. Customer-Ready Tools (Customer Presentations, Datasheets)

N/A

5. System Requirements

Supported Data ONTAP Releases:

- Data ONTAP 7.2.4 and earlier releases

Supported Software:

- Microsoft Operations Manager 2005 and System Center Operations Manager 2007
- NetApp Operations Manager (earlier known as DataFabric Manager) 3.6 and earlier releases

Other Requirements:

The customer must enable Data ONTAP SNMP traps on the systems to be monitored. The customer must configure Data ONTAP to send the traps to the system hosting ApplianceWatch for SCOM.

6. Product Information

ApplianceWatch for SCOM is licensed on a per-monitored-system basis. An ApplianceWatch for SCOM license with **n (e.g., 7)** nodes enables the use of the product on one workstation or server monitoring an equivalent number (**e.g., 7**) of NetApp storage systems (primary storage or secondary storage).

ApplianceWatch for SCOM can be ordered using the existing processes from the Quote Tool. Partners should contact their channel representative for pricing information.

The table below lists the part numbers for various configurations as of the date of this product bulletin.

Part Number	Description	Discount Category Code
SW-APPWATCH-MOM	AppWatch – SCOM	J
SW-SSP-APPWATCH-MOM	SW Subscription AppWatch for SCOM	S
SW-APPWATCH-MOM-MKIT	AppWatch for SCOM Media Kit	C

Software Subscription Plans (SSPs)

NetApp highly recommends that customers purchase an SSP license for ApplianceWatch for SCOM. This will entitle them to NetApp customer support and also future releases of ApplianceWatch for SCOM.

The following table lists the SSP part numbers as of the date of this product bulletin. Partners should contact their channel representative for pricing information.

Part Number	Description	Discount Category Code
SW-SSP-APPWATCH-MOM	SW Subscription AppWatch for SCOM	S

Downloading

For downloading software go to [NOW™ Download Software](#). Follow the link to ApplianceWatch.

Product Availability

ApplianceWatch for SCOM is available in the Quote Tool now. ApplianceWatch 1.2 for SCOM has already been released on NOW.

7. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to ensure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

8. Warranty and Service

Standard software warranty and services apply.

9. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.

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